



Security & Reliability Overview

Data Center Security - We have retained a first-level commercial networking & datacenter service provider for the 24 hour per day operation, maintenance and physical protection of our web servers and your information.

- Onsite Municipal Police Presence
- Onsite Private Security Guard Presence
- Motion Detectors with Third-Party Security Services
- Video Surveillance System
- Located in an earthquake, flood and hurricane free area

Network Infrastructure Connectivity & Redundancy - Multiple Gigabit internet connectivity lines are maintained from separate sources.

Network Security - The Data Center Network is monitored and policed for intrusion attempts, 24 x 7 x 365.

Firewall Protection - All access to our internet application must pass through multiple firewalls.

Secure Socket Layer(SSL) Encryption - Upon user login, all information transmitted to and from our internet application is encrypted at the banking industry standard(128 bit), ensuring your information will not be intercepted while in transit over the internet.

Application Security - Access to your information through our internet application is determined by you on a per webfolder basis. Security checks are employed throughout our internet application to ensure that only you and your explicitly invited guests have access to your secured documents.

That means that every time you request data from our servers, every time you click or type something on our website, at least one, and usually more than one, security check is made ensuring only you and your explicitly invited guests are able to gain access to, or read or write data of any kind.

Back Up Power Supply - To protect against AC power loss, all server and network equipment is connected to multiple battery-operated uninterruptable power supplies.

- Custom Designed Power Distribution System
- APC Uninterruptible Power Supply Array
- On-Site Emergency Generator

Data Mirroring, On-Site & Off-site Backups - Your data is always and instantaneously backed up to a mirror set of hardware as you interact with the system. Should a hardware failure occur, the backup system continues service without interruption or notice to the user. However, onsite system personnel would be alerted and any failed hardware would be replaced. In the event of a server hard disk problem, our servers and your data are backed up on a daily basis both on and off-site.